



ONTARIO JIU JITSU ASSOCIATION

Accessibility Policy. - 2017



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Ontario Jiu Jitsu Association
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Accessibility Policy

The OJA is committed to supporting all Ontarians with disabilities to participate in activities offered by the organization.

Policy: All athletes/coaches/officials must work with the organization to follow the Ontarians with Disabilities Act and any guidelines set forth by the Ministry of Sport and Tourism. These are available online at <https://www.ontario.ca/page/accessibility-rules-businesses-and-non-profits>.

The following practices must be considered when addressing any organizational issues or policies, as well as for volunteers and staff delivering services on behalf of the organization at events and in clubs:

- **Dignity** – provide service in a way that allows the person with a disability to maintain self-respect and the respect of other people.
- **Independence** – a person with a disability is allowed to do things on their own without unnecessary help or interference from others.
- **Integration** – provide service in a way that allows the person with a disability to benefit from the same services, in the same place, and in the same or similar way as other customers, unless a different way is necessary to enable them to access goods, services or facilities.
- **Equal opportunity** – provide service to a person with a disability in such a way that they have an equal opportunity to access your goods, services or facilities as what is given to others.

OJA mandates the following areas be REQUIRED for all events and at clubs according to the ODA Act:

- Allow assisted devices at OJA clubs and at OJA tournaments, and to ensure that the event is providing all of the requirements for customer service to be accessible throughout the duration of the event
 - The organization designated representative will ensure that volunteers are trained and made aware to serve customers of all abilities, based on the nature of the event, and to ensure that any issues arising that could interfere with the accessibility of service are brought to the attention of the event organizer or club owner for improvement
 - Maintain a TTY line to assist with registration or communication with the organization (coming in 2017)
 - Allow service animals at OJA clubs and at OJA tournament areas that are open to the public, (providing the animal has a harness and that the owner submits documentation to the Organizing officials – follow this link for documentation details <https://www.ontario.ca/laws/regulation/110191#ys80p45s4>)
 - Welcome support persons into secure areas in the case they are required to provide support – must be identified in advance to the organizing officials, and this person is not to be charged any entry fees while providing service
 - Providing written copies of all announcements made at OJA events and in clubs in clear, concise simple language, as well as the option to have a member of the organization read this information to anyone who requests it due to a visual or learning disability. This must also be available in an accessible way through the OJA website.
 - Providing written copies of emergency exit procedures posted at all OJA events and in clubs in clear, concise language, with a picture of the emergency exit areas, as well as the option to have a member of the organization show anyone who requests it the exits in person, and to have their information left at the front door so staff are aware of their special needs. This must also be available in an accessible way through the OJA website.
 - Informing people of any limitations on these accommodations IN ADVANCE of events or as soon as the service is interrupted at the club, or make aware to people what aspects of this policy will NOT be available at any given time.
 - Provide accessible ways for individuals to provide feedback
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